



Stoneridge Utilities  
P.O. Box 298  
Blanchard, ID 83804  
Ph (208) 437-3148 Extn. 4

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UTILITIES COMMISSION

**Sent by: Email**

March 20, 2024

Commission Secretary  
Idaho Public Utility Commission  
11331 W. Chinden Boulevard  
P.O. Box 83720  
Boise, ID. 83720-0079

RE: StoneRidge Utilities, LLC General Rate Case Application SWS-W-24-01—Marked-up Tariff #5

Dear Commission Members:

Please find enclosed our completed our “Marked-up” Tariff #5 for review.

Please let us know if you have any questions.

Sincerely

Teresa Zamora  
Utilities Administrator

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# CDS StoneRidge Utilities, LLC

(Dba StoneRidge Water Company)

## Rate Schedule

And

## Rules and Regulations

### Governing the Rendering of Water Service

### And Water Main Extensions

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Issued by CDS StoneRidge Utilities, LLC

Issued Per IPUC Order No.  
Effective:

Chan Karupiah, Managing Member, Director  
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**CDS STONERIDGE UTILITIES, LLC COMPANY PROFILE**

CDS StoneRidge Utilities, LLC is a privately owned Idaho Corporation that owns and operates a privately owned public utility providing water to residential, commercial, and irrigation customers in Blanchard Idaho at the StoneRidge Golf Community. CDS StoneRidge Utilities, LLC operates as DBA StoneRidge Water Company.

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StoneRidge Water Company’s (SWC) primary activities are the operation of its water distribution system to approximately 550 equivalent residential customers in Blanchard Idaho. SWC is not in the business of developing land and attendant infrastructure required for development of residential, commercial services etc. SWC connects it’s water distribution system to residential homes, commercial locations and irrigation systems after they have been accepted by SWC as “meter ready” for connection.

All expansions and extensions of the system are the responsibility of the developer/property owner and upon acceptance by SWC-i.e.-SWC inspects them and accepts them as “meter ready”—which means the related locating, boring/excavating, hot tapping, curb stops, meter box and pit setter etc., are all in place and accepted by SWC. All the costs associated with getting the property “Meter ready” for acceptance by SWC are the responsibility of the developer/property owner. SWC shall provide the property owner with a list of approved utility contractors. SWC is responsible for installing the appropriately sized meter and the associated parts and installation costs.

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**RATE SCHEDULE**

**Schedule No. 1**  
**Recurring Charges**

**Base Monthly Charges by Meter Size**

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**Service Categories:**

The majority of the current StoneRidge Water Company water customers are connected with a ¾" water meter providing residential service. New single family residential customers in the StoneRidge Golf Community will be provided with a ¾" water meter to provide sufficient water flow for their use. New single family residential customers in the StoneRidge Golf Community that also have an attached or unattached Accessory Dwelling Unit (ADU) will be provided with a 1" water meter to provide sufficient water flow for their use. New Single family residential customers in the Happy Valley Community will be provided with a 1" water meter to provide sufficient flow for their use, including irrigation. New Single family residential customers in Happy Valley Community that also have an attached or unattached Accessory Dwelling Unit (ADU) will be provided with a 1" water meter to provide sufficient water flow for their use.

New Commercial, Irrigation, Condominium, Hotel, and RV Communities customers will be provided service as to be determined solely by StoneRidge Water Company's determination of the necessary Meter size to provide both individual and multiple unit service. As part of the determination of Meter size, residential demand, irrigation demand, fire flow demand, pool and laundry demand will all be reviewed to determine the "Peak Flow Demand" that the required Meter Size will adequately provide.

**Customer Charges:**

Based on the cost of providing water service, and providing a Return on Investment the minimum monthly charge, with no water volume included, are listed below by meter size.

Meter Size	Minimum Monthly	Commodity Charge	Reconnection Charge (1)
.75	\$24.00 \$87.00	\$.79/1K \$2.94/1,000 Gal.(2)	\$65.00 \$50.00
1.00	\$24.00 \$154.00	\$.79/1K \$2.94/1,000 Gal.	\$65.00 \$50.00
1.50	\$96.00 \$347.00	\$.79/1K \$2.94/1,000 Gal	\$260.00 \$50.00
2.00	\$170.67 \$616.00	\$.79/1K \$2.94/1,000 Gal	\$462.00 \$50.00
2.50	\$266.67 \$963.00	\$.79/1K \$2.94/1,000 Gal	\$722.00 \$50.00

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Schedule No. 1 Continue

3.00	\$384.00	\$1,386.00	\$.79/1K	\$2.94/1,000 Gal	\$1,040.00	\$50.00	RECEIVED Wednesday, March 20, 2024 10:56:44 AM IDAHO PUBLIC UTILITIES COMMISSION
4.00	\$682.67	\$2,464.00	\$.79/1K	\$2.94/1,000 Gal	\$1,849.00	\$50.00	
6.00	\$1,536.00	\$5,546.00	\$.79/1K	\$2.94/1,000 Gal	\$4,160.00	\$50.00	

Notes

1. Minimum Monthly Rates are based on continuous service—i.e. 12 months per year. Disconnect transactions (voluntarily or involuntarily) do not relieve the customer from the obligation to pay the base Monthly Minimum Charge each month during the disconnect period.
2. The Commodity Charge for .75” and 1” Residential Meters is “Tiered” with 0-9,999 Gallons at \$2.94/1,000 Gallons, 10,000 to 19,999 Gallons at \$3.75/1,000 gallons and 20,000+ Gallons at \$5.25/1,000 Gallons.
- 3.. In the event that water service is turned off voluntarily or involuntarily and the minimum monthly base charge is not paid for an extended period, then the water service will be “disconnected” and a new application and Connection/Capacity Charge will be required at that time.
4. Many existing residential customers have 1” meters and are charged at the .75” meter rate. All new residential meters will be .75” and charged at the .75” rate above. Existing 1” meters may be converted to .75” meters over time.

Conditions of Contract:

The monthly charge will be prorated whenever the customer has not been a customer for the entire billing period.

Meter readings will be done at the end of each month, except when conditions make meters inaccessible. In the event the Company cannot read a customer’s meter for a billing period, the customer will only be billed the minimum monthly charge as set forth above. The Company aggregates the monthly usage for each month that no meter reading is taken and bills for all the related usage to be included on the next bill issued after the meter reading is taken.

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The Golf Course's commodity charge is \$2.65/1,000 gallons, reflecting a 10% discount because of its interruptible, off-peak usage capabilities.

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Happy Valley Ranchos Water customers that are served by water from the StoneRidge Booster Station shall pay an additional surcharge of \$14.03/Month per residential customer. Happy Valley Surcharge covers the debt repayment on the Phase 1 Idaho Department of Environmental Quality (DEQ) loan that was used to upgrade the infrastructure necessary to integrate the Happy Valleys Rancho Water System into the CDS StoneRidge Utilities, LLC water system).

Schedule No. 2

Non-Recurring Charges & New Connection Charges

**Re-Connect Fees:**

**Disconnected for 30 days or less:**

During Office Hours	\$18.50	\$50.00
After Office Hours	\$33.50	\$80.00

**Re-Connect Fee:**

**Disconnected for 31 days or more:**

**Meter Size:**

.75	\$65.00	\$50.00
1.00	\$65.00	\$50.00
1.00	\$260.00	\$50.00
2.00	\$462.00	\$50.00
2.50	\$722.00	\$50.00
3.00	\$1,040.00	\$50.00
4.00	\$1,849.00	\$50.00

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Sheet | 7

Replacing all Previous Sheets

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Per O.N.

Effective

**CDS StoneRidge Utilities**

**Secretary**

6.00

\$4,160.00 \$50.00

Office Hours are 10-2 Monday-Thursday. All reconnections that are  
Disconnected longer than 31 days, and are reconnected after hours will be  
\$80.00

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**Hookup Charge: For each new 3/4" or 1"**

(1)

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Complete Installation	<b>\$3,500</b>	\$5,800
Tap Main and Install service line to curb stop only	<b>\$1,512</b>	\$1,900
Adder for excavation or horizontal boring across road	<b>\$1,800</b>	2)
Pit Setter and meter only	<b>\$2,296</b>	\$3,000
Install meter and turn-on water only	<b>\$533</b>	\$620

**For applicants requesting a connection larger than 1":** Customer pays actual construction costs.

Note #1 Customer Installation Option: The new customer may, at their option, hire CDS StoneRidge Utility approved independent contractor to perform the new connection installation. CDS StoneRidge will require each contractor to show proof of bonding, licensing, and insurance and at least five (5) years of experience at hot tapping water lines. All work will be inspected by PE approved by CDS StoneRidge Utilities, at new customer cost, to ensure compliance with the Company's installation requirements. The Customer shall be responsible for all charges and costs associated with the Connection installation they manage.

Note:#2 The Company shall be allowed to charge the lesser of the Contractor's bid price or actual cost, based on time, material and equipment cost basis for extraordinary circumstances such as boring and excavation.

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Schedule No. 3

Miscellaneous Fees and Charges

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1. Return Check Charge.

Application:

This charge is applicable to all customers where the customer's check or bank draft is returned by the Bank for insufficient funds, closed account, or some other appropriate reason.

Rate:

Each Occurrence

Returned Check Charge

\$25.00

2. Certified Mail Charge

Application:

This charge is applicable to all customers with delinquent accounts that are sent Certified Mail notice regarding their delinquent account.

Rate:

Each Occurrence

Certified Mail Charge

\$20.00

3. Paper Statement Fee

Application:

Customers billing statements are sent by email each monthly billing cycle. For customer's requesting a "Paper Statement" there is a \$10 statement fee added each billing cycle.

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Schedule No. 3 Cont.

Rate:

Paper Statement Fee

Each Occurrence  
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\$10.00

4. Call Out Charges

Application:

This charge is applicable to all customers who request a site visit by the Water Operator because of issues with the Water System to inspect/repair the system and it is determined that the problem is the Customer's responsibility, not the Water Company's. One hour minimum.

Rate:

Each Occurrence

Call Out Charge During Office Hours  
After Office Hours

\$50.00/Hour  
\$80.00/Hour

5. Field Collection Trip Charge:

Application:

This charge is applicable to all customers who pay outstanding bills for service at the time that Company personnel arrive at the customers' premises to terminate service.

Rate:

Each Occurrence

Trip Charge

\$40.00

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Schedule No. 3 Cont.

6. Account Transfer Charge

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Application:

This charge is applicable to all new water customers when there is a transfer of either the ownership or occupancy of a property. It is the responsibility of the prior property owner or occupant to notify the Company of the change of ownership/occupancy and the prior owner/occupant will be responsible for all charges until the account is transferred by the Company to the new owner/occupant.

Rate:

Each Occurrence

Transfer Fee

\$65.00

7. Late Payment Interest Charge—1% percent monthly applicable to the unpaid balance owing at the time of the next billing statement. Payments Due 1<sup>st</sup> of Month, late on the 12<sup>th</sup>.
8. Late Fee of 10% or \$5 minimum shall apply on the current month's new charges.

Schedule No. 4

Bulk Water Sold to Contractors

1. Bulk Water Sold to Contractors Charge:

Application:

Any contractor that needs to fill a water tanker of any kind or size.

Rates:

Each Day

Bulk Water Charge:

\$100.00

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Any contractor needing to fill a water tanker of any kind shall do so at a location designated by the Company and each truck shall be equipped with an approved and inspected backflow prevention device as approved by the Company.

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Schedule No. 5

Temporary Service for Construction Purposes

1. Construction Water:

Application:

Contractors, builders, or others who wish temporary service from an approved service connection shall apply to the Company for temporary service. This application may be made in writing, in person or over the telephone.

Rate:

The requesting party agrees to pay the minimum monthly rate and commodity charges during their time of use.

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RULES & REGULATIONS FOR RENDERING OF SERVICE

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1. General

- 1.1 The Customer, in receiving water service, and the Company in providing water service, both agree to abide by these Rules and Regulations.
- 1.2 In the event that there is a conflict between the Company's Rules and Regulations and the Rules and Regulations Governing Customer Relations of Gas, Electric, and Water Public Utilities under the Jurisdiction of the Idaho Public Utilities Commission, the Rules and Regulations of the Commission shall take precedence unless an exception has been granted.
- 1.3 Any additions, deletions or modifications to these General Rules and Regulations are to be made in the "Specific Provisions" section attached as Attachment 1. Any such changes are subject to approval by the Commission prior to becoming effective.
- 1.4 Ownership of system, all water mains, valves, fittings, hydrants, and other appurtenances, except "Customer Service Lines", as defined shall be the property of CDS StoneRidge Utilities, LLC., herein referred to as the "Company".
- 1.5 The Company shall not be liable for damage resulting from the interruption in service or from the lack of service. Temporary suspension of service by the Company for improvement and repairs may occasionally be necessary. Whenever possible, and time permits, all customers affected will be notified prior to shutdowns.

2. Definitions

- 2.1 Applicant – A person or entity requesting new water service from the Company.
- 2.2 Billing Period – the period of time between bills from the Company for normal services rendered.
- 2.21 Capacity Charge
- 2.3 Commission – Idaho Public Utilities Commission.

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- 2.4 Commodity Charge – recurring charge based only on the quantity of water used.
- 2.5 Company – Water Company.
- 2.6 Complete Installation – Includes the costs of tapping the main and installing a complete service line to the curb stop and installing a complete Pit Setter and meter.
- 2.7 Connection or Hook-up Fee – One time connection to the utility’s distribution system. The Company assumes ownership and responsibility for maintenance of the meter and all pipes and equipment between the Company’s main and the meter at the time of the customer’s connection to the Company’s water system.
- 2.8 Contribution in Aid of Construction – non-recurring charge paid by a customer or developer to help defray cost of system expansion.
- 2.9 Corp Stop – A valve, located on the service line and adjacent to the Company’s Main.
- 2.10 Curb Stop – A valve, located on the service line near the edge of the Customer’s property. The Curb Stop is used to turn-on/shut-off water to the Customer. It is often located within the Pit Setter enclosure.
- 2.11 Customer – a person or entity who is receiving water service from the Company.
- 2.12 Customer Charge – minimum recurring charge that does not include any water.
- 2.121 Disconnected Service – Parcel that previously had water service but was turned off voluntarily or involuntarily and the monthly minimum charges were not paid. The Water Company will remove the existing water meter and re-allocate the respective system capacity back into the system. If the property owner desires to “re-start” the service at that location, then the property owner must make a new application to the Water Company and pay the new connection charges that apply for that size meter etc., along with all other costs incurred per the current Tariff .
- 2.13 Extraordinary Circumstances – Conditions not typically encountered when performing a hook-up. This may include the installation of service lines longer than 50 feet, excavation through rock outcrops, or excavation in areas with high water tables requiring additional equipment for water removal.

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- 2.14 Fixed Rate – a recurring charge of a fixed amount, usually in an unmetered system.
- 2.15 Franchise Tax – tax imposed on a Company by a governmental entity for the privilege of doing business within its boundaries. **RECEIVED Wednesday, March 20, 2024 10:56:44 AM IDAHO PUBLIC UTILITIES COMMISSION**
- 2.16 Non-recurring Charges – charges that are not assessed each billing period.
- 2.17 Quality – The Company will exercise reasonable diligence to supply safe and potable water at all times.
- 2.18 Pit Setter and Meter – Includes the materials and costs necessary to install the Pit Setter (with enclosure) and meter and connect it to the Corp Stop.
- 2.19 Premises – a Customer’s property including out buildings which are normally located on one lot or parcel of ground.
- 2.20 Rate Structure – a schedule of all recurring and non-recurring charges of the company.
- 2.21 Reconnection Fee – charge paid by a Customer to the Company to restore service after its disconnection.
- 2.22 Recurring Charges – charges that are assessed each billing period.
- 2.23 Services Classification – The service classification shall be Residential, Condominium/Townhome, Commercial, Golf and Resort.
- (A) Residential – Residential services shall consist of all services for domestic purposes, single family residential uses. Each dwelling unit shall be on an individual lot, have a water meter, and be billed as one residential customer per the tariff amount for residential customer. This classification is associated with lots that are platted for single ownership and receive an individual monthly statement. Under new construction these services are run through a 3/4 inch water meter to allow for domestic water and average yard irrigation. There are some services installed wherein meters larger than 3/4 inch were installed but have always been billed as residential service 3/4 inch service
- (B) Condominium/Townhome/Motor Coach/Timeshare – Condominium/Townhome/Motor Coach/Timeshare services shall consist of all services for domestic purposes, single family residential uses. Each dwelling unit within a condominium, townhome, timeshare, or motor coach site shall have an individual water meter and be billed as one residential customer per the tariff amount established for residential customers. This classification is associated with lots or units under single ownership but managed by an association. One

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monthly statement reflecting the capacity of the connection to serve the customer based on meter size will be sent to the respective association. Services serving these are run thru meters that vary from 3/4 inch in the Vineyard Townhomes to 6 inch meters in the Motor Coach Village. Meters are sized depending on the number of lots or units, amount of common area to be served, and/or type of the flows that are being served.

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Currently we have the Fairway Meadows Condominiums (3/4 inch meters for individual units and 1-1/2 inch meters per 4-unit buildings) receives and pays the monthly statement which reflects the base fees for all meters plus consumption which includes common areas (yard irrigation). The Vineyard Townhomes (3/4 inch meters per unit) receives and pays the monthly statement which reflects the base fees for 24 units plus consumption which includes common areas (yard irrigation). The Motor Coach Village (one common 6 inch meter) receives and pays the monthly statement which reflects the capacity of the connection to serve the customer based on the meter size plus consumption which includes common areas (yard irrigation.)

The Timeshare Resort currently receives and pays the monthly statement which reflects the base fees for 6 meters serving 5 buildings (1 1/2 inch meters feed each building) and an irrigation system. Three of these buildings have residential living units. The 4th building has residential living units plus all offices the offices, housekeeping, and maintenance. The 5th building has recreational facilities (including pool), laundry facilities and restaurant. They also have a 2 inch meter that provides for irrigation of a park and restroom facilities.

(C) Commercial – Commercial services shall consist of those services where water is used for commercial services such as businesses, restaurants, recreational facilities, either stand alone or associated with condominium, townhome, motor coach or timeshare developments. Golf Shops, day care, schools, recreational vehicle sites or other uses not associated with uses defined herein. Each use shall have a water meter sized for the anticipated use and be billed as a commercial customer per the tariff. The fixed tariff amount associated with commercial services shall be determined based on the capacity of the connection to serve the customer based on meter size. This classification is associated with specific commercial uses such as Golf Pro Shop/Grill Restaurant, Event Center, Recreation Center, or other uses not herein classified and receives an individual monthly statement.

(D) Golf Irrigation – Irrigation services shall consist of those services where water is used for golf course maintenance. Golf course play, parks, common areas, or

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any other uses associated with outside facilities not directly related to a residential service. Water shall be supplied on a daily basis with no firm commitment for delivery at a given time. Water shall be made available on as available basis. Each use shall have a water meter sized for anticipated use and be billed as an irrigation customer per the tariff. This classification is currently associated with the golf course (6 inch meter feeds the golf course storage pond) and receives an individual monthly statement.

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The Irrigation service is the only service on the water system that acts as a reserve. If there is an emergency wherein additional water is needed the golf service can be discontinued and not impact golf operations. No other service on the water system can be discontinued without impacting their operations. In 2023 StoneRidge Golf Course developed a “new” well water source that is connected to its irrigation reservoir and course irrigation system. The well pump and irrigation system have their own electrical service and do not use any chlorine to treat the water in the system. (Convert to Bulk Water if Emergency)

- (E) Residential Irrigation – Dedicated meters (typically 1 ½”-2” that provide water to sprinklers that provide Homeowner Associations irrigation only—i.e. these meters do not provide any residential domestic water supply.
- (F) Standby Fire – Standby fire service shall consist of those services where water is available or used for fire protection only. Currently there are no standby fire services.
- (G) Special Contracts – When the applicant’s requirements for water are unusual or large, such as an independent water system, or necessitate considerable special or reserve equipment or capacity, the company reserves the right to make a special contract, the provisions of which are different from, and have exceptions to, the regularly published water rates and rules. This special contract shall be in writing, signed by the applicant and approved by the Company and the IPUC.
- (H) Resale of Water – Resale of water shall be permitted only under special contract, in writing, between the Company and the persons, parties or corporations selling water.
- (I) Service Preference – In case of shortage of supply, Company reserves the right to give preference in the matter of furnishing services to: first, residential customers and second, interests of the Company from the standing of public conveniences or necessity.

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2.24 Supply – The Company will exercise reasonable diligence and care to deliver a continuous and sufficient supply of water to the customer at a reasonable pressure and to avoid, so far as reasonably possible, any shortage or interruption in delivery.

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2.25 Tariff – Rate Schedules and Rules and Regulations which govern the Company's service.

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2.26 Tap Main and Install service line to the Curb Stop – Includes connection to the main, installing up to 50 feet of line between the Corp Stop and the Curb Stop.

2.27 Transfer Fee--

2.28 Irrigation Charges – Irrigation services may be discontinued, disconnected, or regulated by the utility company if determined necessary for the utility company to insure availability for the residential, timeshare and commercial users.

### 3. Application for Service

- 3.1 Water service will be provided at all existing service locations after the prospective customer (or a properly authorized agent) submits a complete application for service and the Company approves the application. The service request may be made by telephone, in writing, or by a personal visit to the company office. Each service request will be prepared on a application form specifically designed for this purpose.
- 3.2 On all new service applications requiring the installation of a service line and/or meter box, or connections necessary after a customer has altered their plumbing, service will be provided after a Water Service Application Packet has been completed, a Bonner County Building Location Permit has been approved, connections to the Company's water system have been approved by the Company, and the plumbing has been inspected and approved by the appropriate plumbing authority.
- 3.3 The application for new service or the connection request on existing services will clearly state the class, scope and type of use for each service. The application shall clearly state the number of bedrooms and bathrooms for each residential service. Any increase in the number of bedrooms or bathrooms will require a new application.

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- 3.4 Office hours are 10:00 a.m. to 2:00 p.m., Monday through Thursday. Any request for service after regular office hours, weekends or holidays will result in a \$80.00 service charge.
- 3.5 The application for service and/or connection request and these rules and regulations constitute a contract between the customer and the Company. The customer agrees to be bound by this contract after the service application is made, approved and/or service rendered. Copies of the Company's presently approved rules and regulations are on file at the Company's office and are available for public inspection.

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**4. Service For New Customers**

- 4.1. Each customer shall be supplied through a separate service line.
- 4.2. The Company shall inspect all connections to its existing mains. The Applicant shall furnish and install water service lines from the main to and including the meter box or vault, meters and service setting. All service lines including meter and meter box shall be property of the Company and shall be accessible to and under its control. In instances where the existing mains do not front the property to be served, the Applicant shall enter into the appropriate main extension agreement as provided under Company's Rules and Regulations Governing Main Extensions.
- 4.3 All service lines from the main to the customer's building or place of consumption shall be approved by the Company as to size, kind of pipe, and installation and shall be installed and kept in good repair by the customer at the customer's expense. All such service lines shall be placed at least four (5) feet below the surface of the ground.
- 4.4 No service lines shall be laid in the same trench with the sewer pipe.
- 4.5 When a meter is located within the customer's building, a positive shutoff valve easily accessible to the occupants shall be placed in the service line within the building supplied with water. Such valve shall be located so that it will be possible to drain the meter and all pipes in the building. When the meter is located outside the customer's building, a positive shut off valve shall be located between the customer's building and the meter.
- 4.6 All components and materials coming in contact with drinking water must meet ANSI/NSF 61 requirements.

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- 4.7 A service connection valve has been installed near the property line by Company. Notify Company prior to the start of construction or digging. A State of Idaho plumbing permit is required prior to the start of work.
- 4.8 For single family dwellings, one (1) inch (AWWA and NSF Approved) Poly pipe, minimum 200 PSI, shall be installed as service line to home. This pipe shall be one piece, not spliced. Other sizes are required for multi-family dwellings.
- 4.9 Minimum depth for line is 5 feet. Sand bedding is required for entire length of pipe.
- 4.10 Connections for each end of line: "Brass 1 inch, Pexmip Cplg Adp Pep Compression". Available at Consolidated Supply.
- 4.11 Poly pipe to run under foundation or through a sleeved opening in the foundation wall. One (1) inch threaded ball valve to be used as shut off, between supply line and homes internal plumbing.
- 4.12 Call Company to witness pressure check of line. Ensure that service valve at property line is shut. The line is to be pressured to 125 PSI or 125% of actual water pressure, which ever is greater, for 15 minutes. Line is to remain without leaks or pressure loss for the 15 minute interval.
- 4.13 Water line shall not be covered until all testing and inspection is completed and approved.
- 4.14 A pressure reducer is required for all service taps. Pressure reducers are to prevent pressures above 60 PSI. Within our water system, water pressures can easily exceed 60 PSI. Owner is to perform an actual pressure check of the home system. Actual water pressure should never exceed 60 PSI. A properly installed and maintained pressure reducer will protect your investment and ensure that your water pressure does not exceed 60 PSI.
- 4.15 The customer shall promptly repair all leaks inside the premises, in sprinkling systems and in the customer's service line. Failure to repair leakage promptly may result in termination of service as allowed under the IPUC's Rules and Regulations Governing Customer Relations.
- 4.16 The Company shall, at its own expense, replace or enlarge service connections whenever it is necessary to change the location of any service connection due to relocation or abandonment of the Company's mains. The Company will also furnish all work and materials that are necessary to connect to that service.
- 4.17 The use of water service by a customer shall be in accordance with the class, scope, type of use, number of bedrooms and purpose stated in the application. A customer shall not use or allow use of water service through the service facilities

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for others or for purposes other than those covered by the application. To make service available for other purposes of character of use, a new application and contract is required.

- 4.18 In accordance with its Cross Connection Control Program, as approved by the State Health Department, the Company shall require an appropriate backflow prevention device be installed on any customer's service connection whenever an actual or potential health hazard is deemed to exist. Any such required device shall appear on the State Health Department's list of approved backflow prevention devices and/or be approved by the Company prior to installation.
- 4.19 In the event a backflow prevention device is required, it shall be installed, maintained and tested at the customer's expense. Failure to properly install, maintain or test the required device will result in termination of service to the customer in accordance with the IPUC's Customer Relations Rules and Regulations.
- 4.20 When the premises served by the Company is also served in any manner from another supply of water public or private, the customer must install the appropriate backflow prevention device or maintain a physical separation between the two systems at all times. The type of device or separation and the installation of the device or separation shall be determined by the Company in accordance with its Cross Connection Control Program as approved by the State Health Department.

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**5. METERS**

- 5.1 Though water is billed at a flat rate, it is strongly advised that all new water services for single family residences or duplex units, be rendered only through meters to allow for the location of leaks.
- 5.2 All new water services for multi-family units consisting of three or more units and commercial structures except water for fire fighting purposes will be rendered only through meters.
- 5.3 Each customer shall have a separate meter.
- 5.4 All meters will be furnished by the customer and shall be donated to the property meter required by each customer.
- 5.5 Meters will be maintained by the Company for ordinary wear and tear. The costs of repair or replacement resulting from damages to the meter, meter box or

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setting, caused or allowed by the customer, will be charged to the customer. The customer will not permit anyone other than the Company to remove, inspect or tamper with the Company’s meter or other Company property located on the customer’s premises.

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- 5.6 The customer shall notify the Company of any damage to the meter or other malfunction in the registration, as soon as the customer is aware of the problem.
- 5.7 All meters shall be set at convenient locations, accessible to the Company, and subject to its control.
- 5.8 The final location of the meter must be approved by the Company.
- 5.9 All meters shall conform to ANSI/NSF 61 requirements.

**6. Bills**

- 6.1 Each customer is subject to a customer charge, the amount of which is set forth in the Schedule of Rates.
- 6.2 Bills for water service will be rendered and are due and payable as specified in the IPUC’s Customer Relations Rules and Regulations.
- 6.3 The presentation or non-presentation of a bill shall not be held to be a waiver of any of the rules and regulations.

**7. Discontinuation of Service**

- 7.1 When a customer wishes to terminate their water service, the Company must be notified. This request for disconnection may be made in writing, by telephone or a personal visit to the Company Office. The customer will be responsible for payment of all service rendered prior to the termination of water service
- 7.2 The Company may deny or terminate water service, under the Provisions of the Rules and Regulations Governing Customer Relations of Gas, Electric, and Water Public Utilities.

The customer has the right to file an informal or formal complaint with the IPUC concerning the denial or termination of service. If the customer files a complaint the service will not be terminated providing the customer pays all undisputed charges.

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Service that has been disconnected or nonpayment will not be restored until the amount due plus the applicable reconnect fee has been paid. Reconnection of service by anyone other than the Company is strictly prohibited and may result in additional service charge(s).

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7.3 In case of a break, an emergency or other similar situations, the Company shall have the right to temporarily discontinue the water supply in order to make necessary repairs, connections, etc. The Company shall use all reasonable and practical measures to notify the customer in advance of discontinuance of service. The Company shall not be liable for any damage or inconvenience suffered by the customer, or any claim for interruption of service, lessening of supply, inadequate pressure, poor quality of water, or any other cause. The Company may restrict or regulate the quantity of water used by customers in case of scarcity or whenever the public welfare may require it.

7.4 The right to discontinue service for any of the above reasons may be exercised whenever and as often as such reasons may occur, and neither delay nor omission on the part of the Company to enforce this rule at any one or more times shall be deemed a waiver of its right to enforce the same at any time, so long as the reason continues.

**8. Customer Deposits**

8.1 The Company reserves the right to require a deposit according to Deposit and Guarantee Practices for Residential and Small Commercial Customers, of the IPUC Customer Relations Rules and Regulations. Reasonable deposits may be collected for customers not covered under the IPUC’s Customer Relations Rules and Regulations.

8.2 The Company will refund said deposit when the customer (1) discontinues service (and all outstanding bills are paid), or (2) establishes and maintains good credit as defined by the IPUC’s Customer Relations Rules and Regulations.

**9. Temporary Service for Construction Purposes**

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- 9.1 Contractors, builders, or others who wish temporary service from an approved service connection shall apply to the Company for temporary service. This application may be made in writing, in person or over the telephone. The requesting party agrees to pay for water at ½ the approved flat rate.
- 9.2 The application for service and/or connection request and these rules and regulations constitute a contract between the requesting party and the Company. Each customer agrees to be bound by this contract after the service application is made, approved and/or service rendered. Copies of the Company's presently approved rules and regulations are on file at the Company's office and are available for public inspection.

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**9. Fire Protection**

- 9.3 Water from fire hydrants or other fire fighting facilities shall be used only for fire fighting purposes, except for water sold to contractors and pursuant to existing Tariff **Schedule No. 3**.
- 9.4 All private fire service connections from the main to the property line, including all valves, shall be furnished by the customer, and approved by the Company.
- 9.5 The Company reserves the right to require a meter and appropriate backflow prevention device to be furnished and installed by the customer on any fire service connection. The meter and required backflow prevention device shall be inspected and approved by the Company prior to the granting of service.

**10. Miscellaneous**

- 10.1 The authorized employees and agents of the Company shall have the right of access, between the hours of 9:00 a.m. and 4:30 p.m., Monday through Friday, and with approval of the customer, to the premises supplied with water for the purpose of reading meters, examining pipes and fixtures, observing manner of using water, and for any other purpose which is proper and necessary in the conduct of the Company's business. Such employees and agents shall carry proper credentials evidencing their employment by the Company.
- 10.2 Except in case of an emergency, no one other than Company personnel shall open or close any of the Company's curb stops or valves in any public or private line.

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10.3 The Company reserves the right to alter or amend these Rules and Regulations in the manner provided by law.

10.4 If the customer's property is vacant and the Company is not notified to terminate service, the customer will be responsible for any damage to the property arising from freezing, water damage, injury to the water service or any other failure.

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**11. Definitions**

11.1 "Company" as used herein shall mean Resort Water Company, Inc. acting through its properly authorized officers, agents or employees, each acting within the scope of the particular duties entrusted to them.

11.2 "Customer" shall be the party contracting for supply of water through a single meter and service through each meter shall be considered, for billing purposes, as service to a separate customer.

11.3 Individual (s) shall mean a person or group of persons requesting a water main extension to make water service available to an existing or proposed single family residence (s) occupied by or to be occupied by the requesting party (ies).

11.4 Developer shall mean a person, firm or corporation who (1) sells two or more lots, parcels or tracts of land to others for the purpose of constructing thereon any type of building or (2) constructs any type of building, on land which is for sale, lease or rent by or to another party (ies).

11.5 Subdivision shall mean the legal dividing of a tract of land into two or more tracts, lots or parcels.

11.6 Multiple family housing development shall mean any building or buildings consisting of two or more living units.

11.7 Residential customer shall be designed as a building under one roof which is owned, leased or rented by one party and occupied as a residence, or each unit of a Condominium building where the Condominium units have the ability to be separately owned.

11.8 Commercial, Industrial and Municipal customers shall be designated by the following:

- Commercial Customer shall be defined as:
  - a. A building containing two or more apartments or family units where the building is owned by one entity and the units are or have the ability to be rented or leased to tenants.

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- b. A building or unit in a building occupied by a retail or service business whose primary business is not manufacturing.
- c. A building or unit in a building that contains a restaurant, coffee shop, deli, or sells other packaged or non-packaged food products.
- d. A business office, office complex, or office unit in a building.
- e. Any building containing any combination of 'a', 'b', and 'c' above.
- f. A hotel, motel, tourist court, trailer court or mobile home park.
- Industrial Customer shall be defined as:
    - a. Any building or combination of buildings in the same compound whose primary use is for the manufacture, fabrication, and/or assembly of any product other than a food item.
  - Municipal Customer shall be defined as:
    - a. A publicly owned building such as a school, city hall, court house, fire house, hospital, or other public institution.

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The purpose of the foregoing rules and regulations and definitions is to preserve, to the maximum extent possible, the obligation and ability of the Company to furnish service. The rules and regulations and definitions contained herein shall be construed and applied in accordance with the spirit and intent of Title 61 of the Idaho Code.

**12. General**

- 12.1 Any individual or developer may request water service to be made available to any lot(s) or subdivision under these rules and regulations.
- 12.2 The minimum size of water main to be installed under these rules and regulations shall be 6-inch inside diameter.
- 12.3 The normal routing for water main extensions shall be in dedicated streets. The Company may, but will not be required to, allow extensions under this rule in easements or right-of-ways where final grades have not been established or where street grades have not been brought to those established by public authority. If extensions are made when grades have

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not been established and there is a reasonable probability that existing grade will be changed, the Company shall require the Applicant(s) to deposit the estimated cost for altering the facilities installed. This deposit shall be made at the time of execution of the agreement. Such alterations may be, but are not limited to, relocating, raising or lowering facilities. Adjustment of any difference between the amount so deposited and the actual cost of relocating, raising or lowering facilities shall be made within the (10) days after the Company has ascertained such actual cost. The net deposit representing actual cost is not subject to refund. The deposit related to the proposed relocation, raising or lowering shall be refunded when such displacements are determined by proper authority not to be required.

- 12.4 Applicant shall provide a design prepared and stamped by a professional engineer licensed in the State of Idaho and in conformance with Company's requirements. Company shall be the sole judge as to the adequacy of any water main extension and appurtenances.

### 13. Water Main Extensions

- 13.1 In instances where the individual (s) shall need to extend the water distribution main to serve new individual residences, the individual(s) shall enter into an agreement with the Company of the type attached hereto and marked Exhibit A. The cost of the water main extension shall, as a minimum, be based on the use of a six-inch inside diameter main.
- 13.2 Construction plans and specifications must be prepared by a professional engineer licensed in the State of Idaho and submitted to the Company or designated representative for review and approval. All plans shall be construction quality, be prepared by a Professional Engineer, be to scale (1" = 100' maximum), have a north arrow, a title block, a legend, appropriate details showing existing utilities, existing and proposed buildings, fire hydrants and flow capacity of fire hydrants, connections, valves, backflow preventors, septic tanks, thrust blocks and any other necessary details, shall call out the make and style of conduit, connections, valves, backflow preventors, shall clearly specify minimum depth of utilities from existing elevation, and minimum cover, shall specify backfill material with maximum size aggregate, compaction requirements and compaction efforts. As a minimum, all construction requirements shall conform with the latest edition of the ISPWC. **All water main**

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**construction or extension, plans and specifications must be submitted to the DEQ for review and approval.** Construction drawings, along with electronic drawing files (must be readable by ACAD 2002), must be submitted to Company or designated representative for review and approval.

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- 13.3 In instances where more than one individual has requested a water main extension, any contribution shall normally be divided in proportion to distance of the residence from the existing water main. In unusual circumstances, other methods of dividing the deposit may be used, provided they are acceptable to all individuals and the Company.
- 13.4 A water main extension must extend to the extreme property lines of the building lot to be served.
- 13.5 The applicant shall contract for the installation of the water main to the Company's specifications. In addition, the applicant shall deposit with the Company the applicable overhead and direct labor costs incurred by the Company for such items as inspection, plan review, and as-built drawing preparation. The Company shall specify the material to be supplied by the Applicant with respect to size and type. In general, the material shall conform to the Company's standard material specifications and applicable AWWA/ANSI/NSF specifications. The Company may deny the right of Applicant to provide a contractor who has a documented history of poor performance.
- 13.6 Each separate water main extension to and/or within a development shall be subject to a separate agreement.
- 13.7 The Company with approval from the Idaho Department of Environmental Quality shall be the sole judge as to the design of and the time of construction and/or installation of any main extension.  
(Comments on extension agreement in separate document)

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